

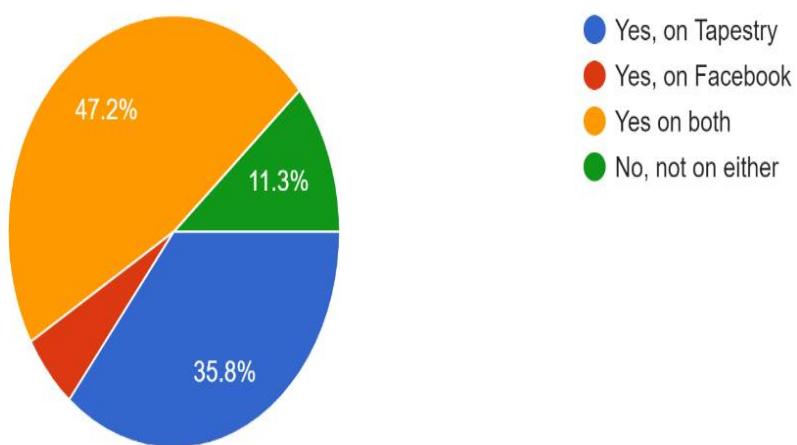
Blagdon Nursery School - Results from Parents Survey - July 2020



We conducted an online survey for the parents/carers to gauge how they found the support offered to them during the COVID-19 nursery closures. This was carried out on Google Forms and the link was texted to all parents/carers. We had 53 responses in total. Below are the graphics that show their responses.

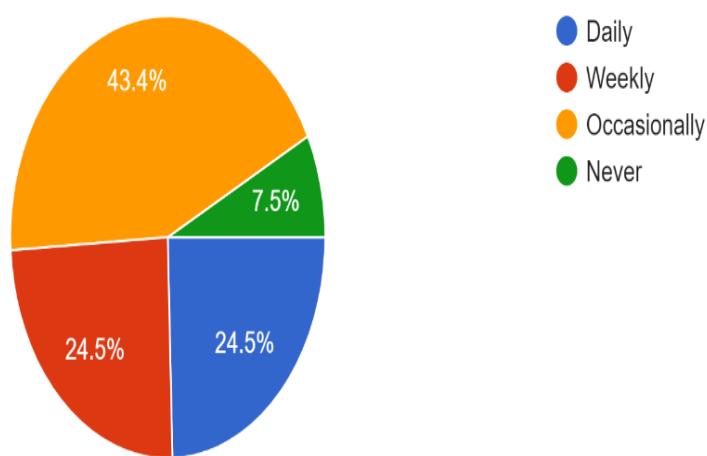
Have you accessed the home learning uploaded daily on either Facebook or Tapestry?

53 responses



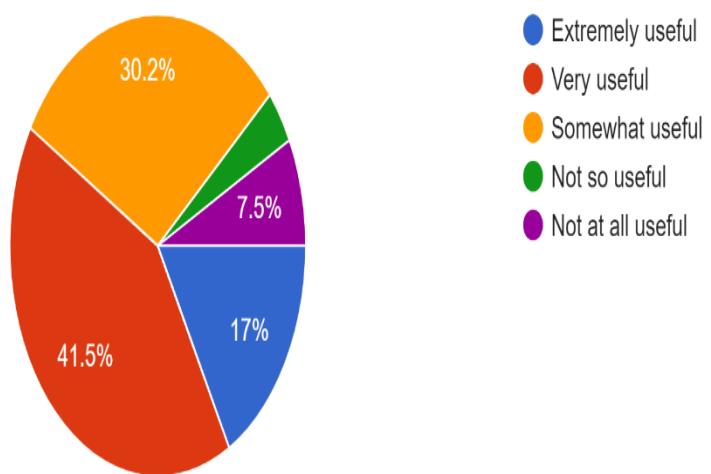
How often do you access the online home learning ideas?

53 responses



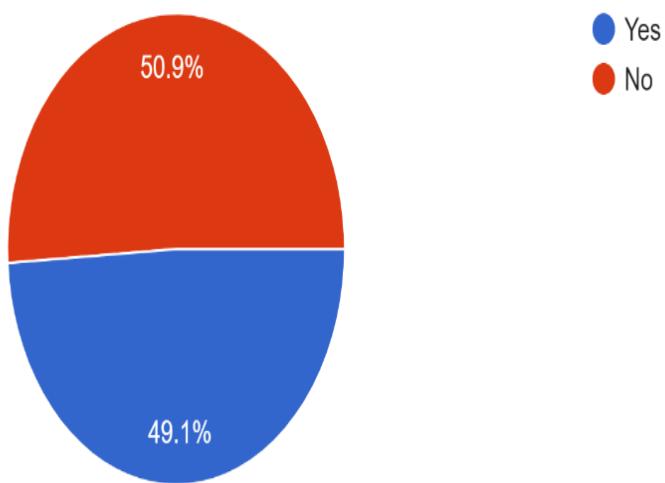
How useful do you find the home learning content in supporting your child's learning at home?

53 responses



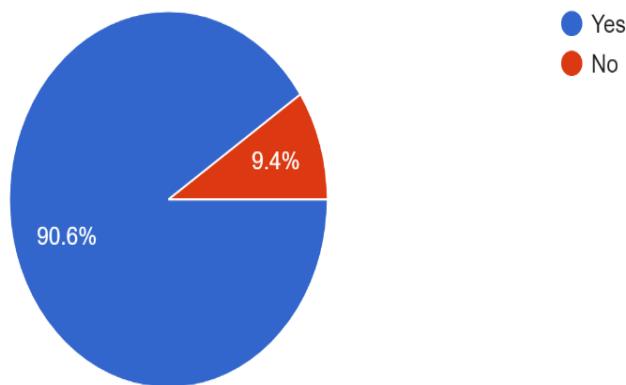
Have you shared your child's learning on Tapestry?

53 responses



Do you feel that you have had personalised engagement opportunities with your child's key person?

53 responses



Would you like to say anything about the engagement you have had with your child's key person?

31 responses

My son made a good strong connection with his key worker!!

Emma has always checked up on us and we appreciate that :)

Simone is always very friendly, polite and engaging when the calls are made. xxx has loved hearing her on the phone. He told everyone when his teacher called him

We didn't do any online learning

Very good

The weekly phone calls were very welcome

she has been amazing, rung every week. And commented on every weekly post I put up about our week of home schooling.

Consistent and appreciated

Couldn't ask for a better keyworker, emma is brilliant

It was lovely to catchup weekly, and also to have a chat with somebody else as it wasn't only hard for the children it was hard for everybody and just that how's it going was lovely

Sam has been amazing

my engagement with the school and miss Newton was excellent!!! Couldn't fault it!

Exceptional

Mrs Dainton has been amazing, throughout the lockdown she has called every Friday.

She has always commented back on the work xxx has done.

She has been very helpful.

Mrs Taylor is very good at listening to our concerns and helps us to help our child in ways to help her learn. All my concerns she's always dealt with at her best. My daughter loved her calling every week even though she wouldn't talk some weeks. From meeting her the first time, throughout the short time of attending nursery to home learning she's been amazing.

I really appreciated the weekly phone calls.

Very kind and always willing to help and listen, but all the teachers in her group are awesome

rang almost weekly to see how xxx was. But she also asked about me and how I was coping which I thought was really nice.

Excellent

Mrs dainton is an amazing key worker she is always there for me as well as my son we will miss her so much she kept in contact with us all through lockdown

Mrs Freeman was always keen to find out how xxx was in the pastoral calls each week and she followed up any questions I had.

It was lovely to catch up with both Mrs Johnstone and Mrs Lee over lockdown. Both gave good advice regarding some issues we were having at home with behaviour and strategies to try as well as ideas to support listening skills. Both ladies took the time to listen to us and ask how we all were when they phoned us. Mrs Johnstone also responded promptly to our tapestry uploads with lovely comments about what we had been doing during our time at home.

She is perfect well organised and comfortable to communicate regarding any issues or concerns with my child

Just that's she's fantastic lady

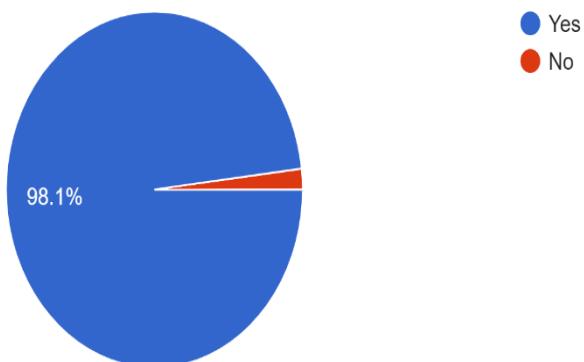
She has kept in contact throughout with progress of my child and making sure everything is OK during lockdown. Thank you :)

Can easily talk to miss Scott about anything and I love the fact xxx got on with her so well. We're going to miss you all!

Emma has called me mainly every week since lockdown and has a good 10-20 minute chat. Definitely lifts my spirit

Do you feel that you have received enough contact from Nursery through the online platforms, phone calls and emails?

53 responses



Please add any further comments about the support and engagement you have received recently...

16 responses

I would of liked to have seen more on tapestry, but everything else was great

We didn't know about the online learning

The nursery have been amazing during lockdown. xxx has been back at nursery for the term now and it has been so well organised. Thank you.

Its been amazing couldn't ask for any better.

Just want to say a huge Thankyou go everybody and hope you all have a lovely summer and stay safe and we will hopefully see you all about

xxx missed everyone while off but specifically asked for miss Newton, I spoke to a couple of teachers and all helped and went beyond to get something sorted! Thank you for everything!!

Couldn't ask for more than what they have done for poppy, they have helped her shine xx

Excellent

All staff at blagdon nursery are amazing would like to thank everyone for their support since april 2019 until now

We felt really supported by the nursery though lockdown and it was lovely to speak to the staff each week as well as receive lovely comments about what we had been doing at home to extend learning. We felt you went above and beyond in this difficult time to keep children occupied with lovely activities and also stories and songs so they could still see the familiar faces that are so important to the children.

Being back at nursery has been great for the girls and they have loved being in the bubble. Even though we don't receive phone calls anymore communication has still been great.

Thank you to everyone for everything that you have done during this challenging time and in particular Mrs Johnstone, Mrs Lee and the cherry tree bubble team.

More communication would have made regarding which pupil should attend the school and why other pupil should sit at home in this COVID. Should have allowed different pupils couple of days each instead of giving only 15 pupils all the time.

Overall I'm very happy :)

Nursery has stayed in enough contact and kept parents informed with all the new updates and changes. Very well done

Nursery been brilliant, and mrs. Claire corall been so helpful in all aspects.

Summary

From the responses that we have received it is clear to see how well the families engaged in the Home Learning and how much they really appreciated the phone calls and contact that the keyworkers regularly made. It is lovely to see how much that contact helped families through such a touch time and also ensured that they had a sense of being in touch with the nursery.

Both Facebook and Tapestry were used well to engage with the online learning and half of the responses indicated that they did capture their child's experiences on Tapestry. The staff commented on and acknowledged a vast majority of the observations/posts that the parents/carers put up.

There was only one family that said that they did not know about the online learning, which suggests that the ways in which we promoted it (website/Facebook/text/Tapestry/email) worked for the majority of the families.

What can we learn from this?

We can definitely continue to use some of the newly introduced features of Tapestry to continue to engage with families, e.g. Activities - to add weekly/termly challenges to do at home and the Documents - to possibly add newsletters?

Continue to look at ways of making emailing families easier - this was a real challenge during lockdown and is still not easy when we are back at work. Look into the pricing of the email service on Teachers2Parents??

We can definitely be rest assured that we work really hard to build and maintain relationships with the families at Blagdon. All staff appreciate the importance of this relationship and also in keeping an eye on the wellbeing of everyone in the family.